



RALEIGH ROUND BALL ROAD SHOW

NCAA FAN GUIDE MARCH 2009

WELCOME TO THE RBC CENTER

All RBC Center guests are special to us and we want you to have an enjoyable and memorable experience at our facility. Please take a moment to review the information and policies in this Fan Guide, which are intended for your safety, and to enhance your experience at the RBC Center.

Please plan ahead when traveling to the RBC Center - arrive early. Listen to the RBC Center Traffic Radio Station 1630AM for directions and traffic alerts. Please drive safely as you enter and exit the property.

PARKING FEES

Parking fees for the **NCAA games** are listed below and vary for select events; please visit individual event pages on RBCcenter.com for specific information.

Standard Parking:

Cars	\$10.00 (Should you leave the parking facilities in between sessions on Saturday, March 28, 2009; please maintain your receipt for re-admittance.)
Limo	\$20.00
Bus	\$25.00 (larger than 15 passenger vans)
RV	\$20.00 (Parking will be in the gravel lot adjacent to the RBC Center Marquee). However, there are no hookups for RVs onsite. There are hookups available nearby at the NC State Fairgrounds. Call 919-821-7400 for information and fees

PARKING & TRAFFIC TIPS

Parking lots open early - RBC Center parking lots open 3 hours prior to games.

Arrive Early - To avoid traffic congestion and delays, we recommend arriving 1 hour prior to the event start time. *See alternate routes to the RBC Center below.*

1630AM RBC Center Traffic Radio - Listen to 1630AM RBC Center Traffic Radio for all traffic alerts and traffic flow changes.

Parking Passes - Please *display* any parking credentials (VIP/PREMIER) for easy recognition before nearing the RBC Center.

Can't arrive Early? - Paved parking lots surrounding the RBC Center fill quickly. If arriving less than 45 minutes prior to the game start time, plan to park in unpaved lots.

Alternate Routes - If arriving in delayed traffic, use *Blue Ridge Road* to Westchase or Trinity Road and enter by Carter Finley Stadium. (Gates A, B, C, F). For traffic delays on *I-40 East near Wade Avenue, travel to Exit 290 (NC 54)* turn left, follow NC 54 to Nowell Rd, turn left & follow to Trinity Road, turn right, RBC Center is on left. Raleigh Police Officers will direct traffic to the nearest available parking entrances.

Plan ahead for heavy traffic traveling on I-40, I-440, and Wade Avenue during weekdays.

Avoid Towing - There is no curbside parking around the RBC Center. All unattended vehicles will be towed at the owner's expense.

Passenger drop-off and pick-up is permitted at the VIP Parking Lot.

Tailgating is permitted in one parking space only. Please dispose of charcoal properly, and do not leave an open fire unattended. Please think of your fellow guests while tailgating, be safe, and dispose of all trash, bottles and cans. Broken glass may cause harm to others walking on the RBC Center property.

IMPORTANT CONTACT INFORMATION

Guest Services Hotline.....919.861.CARE
RBC Center Box Office.....919.861.2323
RBC Center Switchboard.....919.861.2300
RBC Center Security.....919.861.2300 ext. 1141
RBC Center Parking.....919.861.2300 ext. 1428
RBC Center Official Website: **www.RBCcenter.com**
Hurricanes Official Website: **www.CarolinaHurricanes.com**

IN CASE OF EMERGENCY

On-site police officers and security measures are in place at the RBC Center.

MOTORIST ASSISTANCE

The RBC Center provides FREE on-site motorist assistance including:

- Lockout Assistance
- Jump Starts
- Flat Tire Assistance
- Lost Car Assistance
- Towing

Contact Guest Services, Security or any Parking Attendant for help.

REASONS TO ARRIVE EARLY

In addition to the hockey games, the RBC Center has many exciting activities for you to do during each visit.

Come Early & Enjoy These Pre- and In-Game Activities

Deck - Visit The Deck for pub style food and a great view of the game.

CanesVision - Watch for up-to-date statistics and special features on the Jumbotron.

Merchandise - Shop for NCAA merchandise throughout the arena on Saturday and Monday. A merchandise stand will be open on the West side of main concourse during open practices on Friday, March 27, 2009

Tailgate - Tailgate with family and friends pre-game in the parking lot (parking lots open 3 hours before game time).

Team Warm-ups - Watch teams warm-up before they compete

PROHIBITED ITEMS

The following include items not allowed in the RBC Center. Guests will be asked to return prohibited items to their car.

- Bottles, Cans, Coolers, Liquid Containers, Alcoholic or Non-Alcoholic Beverages
- Food, Fireworks, Illegal Substances
- Chains, Studded Bracelets & Belts
- Weapons of any kind, including firearms
- Backpacks, Oversized bags
- Laser Pointers, Aerosol Cans, Noisemakers
- Large Banners, Signs and Sticks
- Video & Audio Recording Devices, Camera bags, *Cameras with detachable* lenses
- Pets

ALL guests entering the facility are subject to search as permissible by law. Refusal will be grounds for ejection from the RBC Center.

HOW TO GET HERE

General Parking Directions

To enter the RBC Center Parking Lots from I-40 or Wade Avenue, exit Edwards Mill Road. Travel South to Edwards Mill Road. The main RBC Center entrance is on your left.

VIP/Premier Parking Directions:

Please display your VIP/Premier Parking Pass at all times. Special VIP/Premier lanes are created for your convenience and ease of access.

Travel I-40 into Raleigh, take the Wade Avenue Exit #289, and take the first exit onto Edwards Mill Road. Travel South to main entrance, RBC Center is on the left. Once on Edwards Mill Road, stay in the right hand/outside lane. Parking cones and signage are

positioned to guide you onto RBC Center property.

Turn right onto Blue Ridge Road and go to Westchase Road. Turn onto Westchase Road enter Gate D off Trinity Road.

From Greensboro, Durham, Chapel Hill

- I-40 East into Raleigh
- Exit Wade Avenue, Exit #289
- First Exit Edwards Mill Road
- RBC Center is on the left

From Fayetteville, Lumberton, SC

- I-95 North to I-40 West
- Exit Wade Avenue, Exit #289
- First Exit Edwards Mill Road
- RBC Center is on the left

From Goldsboro, Kinston

- US 70 West to I-40 West
- Exit I-440 Inner Beltline to Exit #289 Wade Avenue
- First Exit Edwards Mill Road
- RBC Center is on the left

From Rocky Mount

- US 64 West to Raleigh
- Exit I-440 Outer Beltline
- Exit Wade Avenue, Exit #4-B
- Second Exit Edwards Mill Road
- RBC Center is on the left

From Wilmington, Jacksonville

- I-40 West to Raleigh
- Exit Wade Avenue, Exit #289
- First Exit Edwards Mill Road
- RBC Center is on the left

From Wilson, Greenville

- US 264 West to 64 West to Raleigh
- I-440 Outer Beltline
- Exit Wade Avenue, Exit #4-B
- Second Exit Edwards Mill Road

- RBC Center is on the left

From Charlotte, Kannapolis, Salisbury

- I-85 North to I-40 East to Raleigh
- Exit Wade Avenue, Exit #289
- First Exit Edwards Mill Road
- RBC Center is on the left

From Richmond, Petersburg, VA area

- I-95 South to I-85 South
- I-85 South to US 1 South to Raleigh
- I-440 Outer Beltline
- Exit Wade Avenue, Exit #4-B
- Second Exit Edwards Mill Road
- RBC Center is on the left

QUICK TIPS

Arena Club Restaurant: Located on the Club Level, near Sections 226-228, the RBC Center's fine dining restaurant menu changes nightly and always provides a vast selection for every palate. Please call 919.861.6100 to make reservations or [Email - reservations@rbccenter.com](mailto:reservations@rbccenter.com)

ATM's: Located on the Main Level at Sections 112 and 127 and on the Upper Level at Section 334 for your convenience.

Time Warner Cable Box Office: Behind Sections 126-127. Tickets are available with no service charge through the Box Office. Box Office is open through the end of the first intermission during hockey games and until 60 minutes after the start of other RBC Center events. For more information, please call 919.861.2323 or email the [Box Office - boxoffice@rbccenter.com](mailto:boxoffice@rbccenter.com)

First Aid: Located on the Main Level, Section 111, First Aid is provided by Rex Healthcare. Guests have access to complimentary wheel chair assistance to and from their seating locations, first aid, and emergency services.

Lost and Found: Located at Guest Services on the Main Level Section 127.

Restrooms: 16 men's and 21 women's restrooms are located conveniently around the RBC Center. Family restrooms are located on the Main Level, Sections 112 & 128, Club Level, Sections 215 & 229, and Upper Level, Section 334.

Smoking Areas: The RBC Center is a non-smoking facility; however, smoking sections are available outside of Sections 108 & 115 off the Main Level.

Specialty Foods: New and improved food and beverage selections have been added throughout the RBC Center including North Carolina BBQ, Philly Cheese Steak, Fresh Market Place and Nutty Bavarian on the Main and Upper concourses, as well as Dos Banditos Mexican outside Sections 112 and 314 (featuring tacos, burritos, and nachos).

Telephones: Make free local phone calls at the courtesy phone located in the Box Office Lobby and Guest Services (Section 127).

Traffic Radio Network: Tune in to 1630 AM to hear the best ways to avoid any traffic congestion and the quickest routes to take on event days. Listen for traffic alerts and traffic flow changes around the RBC Center.

The Bud Light Deck: Features include a 2,000 square foot sports bar overlooking the arena bowl, "pub-style" food, and waiter/waitress table service. There is also plenty of room to gather before and after games and select shows to meet other fans and socialize.

Websites: For the latest news and information on other events coming to the RBC Center, guest information, or to send us an email, visit the RBC Center's website at **RBCcenter.com**.

ADDITIONAL CONCERNS

Feel free to contact guest services with any comments or concerns about your visit to the RBC Center. Guest services may be reached in person during events across from section 127, by phone (919.861.CARE), or by **E-Mail** - guestservices@caneshockey.com.

Thank you for visiting the RBC Center.